



# QUALITY, ENVIRONMENT AND FOOD SECURITY POLICY

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Our constant commitment to food quality and safety (known as CSA from now on) and our respect for the environment has led the management of MANUFACTURAS CEYLAN, S.L., a company that manufactures and markets spices, additives, condiments and flavorings for the food and pet food industry, to define its Quality, Environment and Food Safety Policy. This policy will apply to all stages, from R+D+I, manufacturing and storage to the marketing of the products. It is based on the following principles:

- Customer orientation: Customer Satisfaction, providing products and services according to the quality, safety, authenticity and reliability required on the market, while respecting the environment.
- Selection of suitable suppliers, guaranteeing a uniform, safe and genuine high-quality product at a competitive price.
- Continuous improvement of the service and processes through prevention mechanisms to achieve continuous improvement and protect the environment.
- Maintain the image of CSA with our customers regarding our products and services, according to their suggestions.
- Actively involve all MANUFACTURAS CEYLAN, SL staff in the promotion of the food safety culture, thereby ensuring and improving both the CSA of our products and services as well as good handling practices, respect for the environment and sustainability.
- Continuously improve our premises (machines, investments, tools) to provide a better service to our customers and prevent environmental pollution.
- Manufacture safe, environmentally friendly and legally compliant products that comply with customer requirements and our own. Act at all times with maximum respect for food hygiene (through good management of allergens and traceability and by removing all possible physical, chemical and microbiological risks) and good environmental practices.
- Comply with the current CSA and environmental regulations, as well as specific requirements and/or specific standards such as Halal, Kosher, etc. Compromise with the halal concept, with the production of halal food and with compliance in terms of the requirements established in the Regulations for the Use of the Halal Guarantee Mark of the “Junta Islámica” (Islamic Council of Spain)
- Carmen Alonso is appointed as the company's representative for CSA and the environment (IFS and BRC), the SAE (electronic records) system and management of products with specific denominations such as Halal, Kosher, etc.
- Manufacturas Ceylan takes on its ethical and labor responsibilities in terms of the company and the personnel hired, as well as its responsibilities to its customers and specific standards such as Halal, Kosher, etc.
- The responsibilities of Manufacturas Ceylan staff will be indicated on the job descriptions according to the company's organizational chart.
- Communicate the quality, environment and food safety policy to all employees. It must be available to the public if requested.

In short, it is a question of constantly improving in order to continue to offer products with a high level of quality, safety and durability.