

QUALITY, ENVIRONMENT AND FOOD SAFETY POLICY

A permanent commitment to Quality, Food Safety and respect for the Environment, as well as a commitment to continuous improvement in the food quality and safety culture, has led the Management of MANUFACTURAS CEYLAN S.L, a company that manufactures and markets spices, additives, condiments and aromas for the food industry, to establish this policy. Compliance herewith is applicable to all stages (from product development to marketing) and is based on the following principles:

- Customer orientation: Customer satisfaction, providing products and services with the quality, safety, authenticity, and trustworthiness required by the market and environmentally-friendly.
- Selection of the ideal suppliers, guaranteeing a safe, trustworthy, authentic product with uniform quality and at a competitive price.
- Constant improvement of the service and processes through prevention mechanisms to achieve continuous improvement and prevent damage to the environment.
- Maintenance of the Quality and Food Safety image with our customers in relation to our products and services, based on their suggestions.
- Involvement of all staff to actively participate in fostering a food safety culture, thereby ensuring and improving the Quality and Food Safety of our products and services, as well as good handling practices and respect for the environment and sustainability.
- Continuous improvement of our facilities (machinery, etc.) to offer a better service to our customers and prevent environmental pollution.
- Manufacture of products that are safe, trustworthy, legal, and environmentally-friendly, as well as compliant with the customer's and our own requirements, at all times following the best food hygiene and good environmental practices.
- Compliance with current Quality and Food Safety and Environmental regulations, as well as specific requirements and/or standards, such as organic, halal, kosher, etc.
- Commitment to the halal concept, to the production of halal food items, and to the fulfillment of the requirements established in the Junta Islámica's Regulations for the Use of the Halal Guarantee Mark.
- Assumption of ethical and employment responsibilities towards society and employees, as well as responsibilities to customers and to specific standards, such as organic, halal, kosher, etc.
- The responsibilities of Manufacturas Ceylan staff will be established in the job descriptions according to the company's established organizational chart.

Carmen Alonso is appointed as the company's representative for the management of Quality and Food Safety and Environmental matters (IFS and BRC), as well as management of products with specific designations, such as organic, halal, kosher, etc.

This policy is communicated to all employees and is available to the public upon request.